

Our Quality Policy is to have the Customer <u>return</u> not the Product.

As a manufacturer of Cold Finish Bar, Wire & Mesh, we are committed to meeting our customer's requirements and continually improving our Quality Management System.

The Quality Policy is reviewed each year for continuing suitability.

The Quality Policy and the importance of quality to the success of Laurel Steel is communicated to all employees through regular meetings and postings.

Annual improvement objectives are established and monitored and reviewed throughout the year

Roles and responsibilities for quality are clearly defined.